

## **NEW PATIENT APPLICATION**

Patient Name:						
Las		First	Middle Initial	Date of Birth		Age
Mailing Address: _			City:		Zip: _	
Street Address:			City:		Zip:	
Home Phone:		Cell Phone: _		Work Phone:		
Patient Employer:_			Patient Occupation	1		
□ Male □ Female	Race:		Non Hispanic 🗆 Hispani	c Language:		
Email Address:						
Referred by:			Previous Primary	Care Physician:		
Primary Insurance C	Carrier:					
Secondary Insuranc	e Identification Num	ber (if applicabl	e):			
Current Medical C	onditions:					
Current Medicatio	ons: (include prescri	ption, non-pres	scription, over-the-count	er, supplements,	etc.)	

Please complete this form and return to our office by fax, e-mail, mail or in-person. Fax: 256.571.8502 Email: info@marshallfm.com

Address: Marshall Family Medicine, 184 South Main Street, Arab, AL, 35016

## Office Policies

As a patient, you are ultimately responsible for your own care. This can be exhibited by knowing what medications you are taking and why, arriving on time for appointments, completing labs and tests that are ordered by your physician, and obtaining refills/completing paperwork in a timely manner. We will do our best to ensure we do our part by keeping you informed and complete your orders and prescriptions in a timely manner at your visit.

	Initials
Fees—Patients are expected to pay all co-pays at the time of your visit.	
Nurse calls and questions—Any non-scheduling questions will be routed to the	
nurse line. Please leave a message with the requested information and we will	
return your call within one business day.	
Appointment times—Please arrive on time or early for your scheduled	
appointment. If you are late, you may be asked to reschedule.	
Cancellations—Except under extenuating circumstances, we request you give at	
least 24 hours of notice when cancelling an appointment. Failure to do so will cause	
any missed appointments to be considered as a "no show".	
No show policy/Rescheduling—Patients that "no show" for 3 appointments are	
subject to dismissal from our practice for non-compliance. If you no show for your	
initial/new patient appointment, you will be charged a \$150 fee. This will be	
collected before you are allowed to reschedule your appointment.	
Conduct—Verbal or physical abuse of our physician or staff will NOT be tolerated	
for any reason or under any circumstance.	
Form completion—There is a 5 business day turnaround time for FMLA or other	
forms needing completion. There is a \$25 charge per form.	
Medication refills—refills need to be requested at least 3 days in advance. Ideally,	
these will be handled during your routine visits, but if you realize your medication	
needs to be refilled you may call and leave a message with the nurse requesting a	
refill.	

I understand and agree to these policies:						
Date	Signature (patient/guardian)	Relationship				